

Office of Inspector General Pension Benefit Guaranty Corporation

July 14, 2016

TO:

Thomas Reeder

Director

FROM:

Nina Murphy

Assistant Inspector General for Audits, Evaluations and Reviews

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SUBJECT:

Audit of Anti-Fraud Controls within the MyPBA Online Service

(Project No. PA-16-115)

Our office is initiating an audit of Anti-Fraud Controls within the MyPBA Online Service (Project No. PA-16-115). Our objective is to assess the effectiveness of internal controls to prevent and detect unauthorized MyPBA transactions. As per Directive GA 15 03, <u>Audit Coordination and Follow-up</u>, we will contact the Corporate Controls and Reviews Department to schedule an entrance conference to discuss our objective, methodology, scope and milestones.

We plan to begin our work in July 2016. We will coordinate our data request with the Office of Benefits Administration. We will need access to MyPBA, Customer Relationship Management, Image Processing System and Spectrum. During the audit, we will provide updates and hold briefings as requested. In addition, we encourage open communication between PBGC and our audit staff. At the conclusion of the audit, we will hold an exit conference to discuss the overall results of the audit.

If you have any questions or need any additional information, please contact Audit Manager Sharron Greene at greene.sharron@pbgc.gov, ext. 3419, or me at murphy.nina@pbgc.gov, ext. 3478.

cc:

Cathy Kronopolus, OBA Bob Scherer, CIO Marty Boehm, Director, CCRD Judith Starr, OGC